

EUROPEAN CONSUMER HOT LINES

ALFA			
Country	Tel.number	Fax number	Indirizzo web
Austria	numero verde: 0800 220086 centralino 01 68001 0	01 68001 310	www.alfaromeo.at
Belgium	Fiammingo 0800-16747; Francese 0800-16746	Fiammingo 0800-16730 00390293776123; Francese 0800- 16730	www.alfaromeo.be
France	0825 815 815	01 30 16 79 19	www.alfaromeo.fr
Germany	07131 107 180 Alfa Infoline: 01802 860 860	07131 107 953	www.alfaromeo.de
Greece	80011500800	0030 210 9988504	www.alfaromeo.gr
Ireland	353014034460	353014034472	www.alfaromeo.ie
Italy	199.636363	011-9860053	www.alfaromeo.it
Luxembourg	0032 27026618	0039 02 93776123	www.alfaromeo.lu
Poland	00-8003911216	033/8132270	www.alfaromeo.pl
Spain	91 885 37 48	91 885 37 15	www.mundoalfa.com
Portugal	808 20 61 81	00351.21.412 55 02	www.alfaromeo.pt
Switzerland	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844	0041 22 3383863	www.alfaromeo.ch
UK	800718000	0044(0)1753519719	www.alfaromeo.co.uk
The Netherlands	0800-0998880	0031(0)203421689	www.alfaromeo.nl
Cyprus	00357 22 887000	00357 22 348811	
Czech Republic	00420 22 4806111	00420 22 4806312	www.alfaromeo.cz
Denmark	0045 43 228800	0045 43 228888	www.alfaromeo.dk
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.alfaromeo.hu
Iceland	0035 453442252	0035 45621713	www.alfaromeo.is
Liechtenstein	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	
Norway	0047 2 3376139	0047 2 3376110	
Slovakia	00420 22 4806111	00420 22 4806312	www.alfaromeo.sk

Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

BMW				
Country	Contact name	Phone	Fax	E-mail
Germany	Dieter Ehlert	+49 (0)89/382.52291	+49 (0)89/382.57738	dieter-ehlert@bmw.de
Others	Sebastian Palmes	+49 (0)89/382.29848	+49 (0)89/382.47168	sebastian.palmes@bmw.de

CHEVROLET/DAEWOO					
market	subsidiary / importer	phone	fax	e-mail	contact
Austria	Chevrolet Austria GmbH	+43 1 70141-0	+43 1 70141-9800	office@chevrolet.co.at	
Belgium	Chevrolet Belgium N.V.	+32 2 257 29 50	+32 2 257 29 40 +32 2 257 29 41	info@chevrolet.be	
Cyprus	Pavrides & Araouzos	+357 22 433151	+357 22 430880	pavrides.araouzos@cytanet.com.cy	
Danmark	Chevrolet Denmark, Dankor Autoimport A/S	+45 70 22 13 32	+45 70 22 13 39	chevrolet@chevrolet.dk	Martin Caspersen
Finland	Chevrolet Finland Oy	+358-9-615 881	+358-9-615 333	juha.hamalainen@fi.gm.com	Juha Hämäläinen
France	Chevrolet France SAS	+33 (0) 1 48 63 16 85	+33 (0)1 48 63 85 04	sav@chevrolet.fr	
Germany	Chevrolet Deutschland GmbH	0180 2323 966 (toll free) ++49 89 7676 5242	no fax no.	no e-mail address	
Greece	Chevellas	+30 210 5773460	+30 210 5772703	info@chevrolet.gr	
Iceland	Bilabud Benna	+354 5902000	+354 5902099	fridbjorn@benni.is	
Ireland	Chevssan	+353 1 4139200	+353 1 4625236	info@chevrolet.ie	
Italy	Chevrolet Italia S.p.A.	+ 800 011943	+ 06 65962419	n/a	
Luxemburg	Chevrolet Belgium N.V.	+32 2 257 29 50	+32 2 257 29 40 - +32 2 257 29 41	info@chevrolet.be	

Malta	Mira Motors	+356 21 498562	+356 21 480150	battard@zamgroup.com	
Netherlands	Chevrolet Nederland B.V.	information: +31 800 0996630 assistance: +31 800 2342345	+31 20 6555299	www.chevrolet-nederland.nl (information) Customerservice@chevrolet-nederland.nl	
Norway	Motor Import Nor AS	0047 23 37 61 00	0047 23 37 61 29	www.chevrolet.no (as of Feb. 1, 2005)	Steffen Ormaasen
Portugal	Chevrolet Portugal	808 200 700 (no calls from cell phones) 351 21 440 7599 (from outside of Portugal and from cell phones)	351 21 440 7559	chevrolet.customer.care@pt. chevrolet.com	
Spain	Chevrolet España, S.A.	+34 902 303 900	+34 91 661 54 06	cac@chevrolet.es	Alberto Mulas
Sweden	Chevrolet Sverige AB	no call center set-up yet			
UK	Chevrolet UK Limited	0800 666222	01582 426609	CUSTOMER.CARE@CHE VROLET.CO.UK	
CZ, EST, H, LT, LV PL, SLO, SK		no call center yet - in the meantime the following numbers/e-mail addresses can be used:			
Czech Rep.	Chevrolet Southeast Europe Ltd.	420.800.150.140	420.251.020.007	il.daewoo@ileo.cz	
Estonia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Hungary	Chevrolet Southeast Europe Ltd.	36 40 91 88 88	36 1- 8013399	chevrolet@leoburnett.hu	
Latvia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Lithuania	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	
Poland	Chevrolet Poland Sp. z o.o.	48 22 606 16 00	48 22 606 16 68	info@chevrolet.pl	

Slovakia	Chevrolet Southeast Europe Ltd.	421.800.102.702	421.243.410.296	chevrolet@ileo.sk	
Slovenia	Chevrolet Southeast Europe Ltd.	n/a	n/a	n/a	

DAIHATSU				
Country	Tel. Number	FAX number	Web site	e-mail address
Austria	+43 1 66103-0	+43 1 66103-99	www.daihatsu.at	office@daitasu.at
Belgium	+32 2 719 7010	+32 2 719 7049	www.daihatsu.be	
Cyprus	+357 25 391119	+357 25 391805		
Denmark	+46 42 4904904	+46 42 4904909		
Estonia				
Finland	+46 42 4904904	+46 42 4904909		
France	+33 1 34306363	+33 1 34306356	www.daihatsu.fr	entreprise@daihatsu.fr
Germany	+49 2151 705-0	+49 2151 701329	www.daihatsu.de	kontakt@daihatsu.de
Greece	+30 210 3472166	+30 210 3461653	www.daihatsu.gr	
Hungary	+36 250 2789	+36 250 6989		
Iceland	+354 515 7000	+354 515 7100	www.brimborg.is/Daihatsu/	brimborg@brimborg.is
Ireland	+353 1 403 4100	+353 1 403 4850		
Italy	+39 0363 313411	+39 0363 46864	www.daihatsu.it	info@daihatsu.it
Luxembourg	+32 2 719 7010	+32 2 719 7049	www.daihatsu.be	
Malta	+356 21 320091	+356 21 340210		
Norway	+47 67 926000	+47 67 926006	www.daihatsu.no	info.daihatsu@bos.no
Portugal	+351 21 4481414	+351 21 4481482		
Spain	+34 91 141 6101	+34 91 803 2253		
Sweden	+46 42 4904904	+46 42 4904909		
The Netherlands	+31 347 750500	+31 347 750501	www.daihatsu.nl	info@daihatsu.nl
United Kingdom	+44 121 520 5000	+44 121 520 9933	www.daihatsu.co.uk	

CHRYSLER - JEEP

Country	Tel. number	Fax number	e-mail address
Austria	+43 1546515131	+43 1546515132	talkto@daimlerchrysler.com
Belgium	+800 94634	+32 27173301	talkto@daimlerchrysler.com
Cyprus	No partner		
Czech Republic	+420 271 077 111 +800 17777777 (from 1-7-05)	+420 271 077 112	kontakt@daimlerchrysler.cz
Denmark	+45 35256830	+45 35256832	talkto@daimlerchrysler.com
Estonia	+372 6266050	+3726266066	custcare@mb.ee
Finland	+358 20 42771	+358 20 5477539	Feedback /info button on internet site: Chrysler.fi Jeep.fi
France	+33 164538001	+33 164538002	talkto@daimlerchrysler.com
Germany	+49 180300 0361	+49 180300 0363	talkto@daimlerchrysler.com
Greece	+30 210 3428412	+30 210 3428418	info@chrysler-jeep.gr
Hungary	No partner		
Iceland	No partner		
Ireland	1890 946 866	021 4824388	cjireland@ohm.ie
Italy	+39 0641442812	+39 0641442813	talkto@daimlerchrysler.com
Latvia	+3717812312	+3717812313	vp@chrysler.lv
Liechtenstein			
Lithuania	+370 52665902	+370 52665951	servicenet@mercedes-benz.lt
Luxembourg	0800 26661	+32 27173301	talkto@daimlerchrysler.com
Malta	No partner		
Norway	+47 22 882900	47 22 882903	postcjd.no
Poland	0 801 330 300		info@chrysler.pl, info@jeep.pl
Portugal	+ 351 213239100	+351 213239199	geral@chry-portugal.pt
Slovakia	00421-2 4929 4444	00421-2 4929 4929	chrysler@chrysler.sk
Slovenia	+386 0)1 5843190	+386(0)1 5843222	cji@spacecom.si
Spain	+34 902888782	+34 913496529	attencionalcliente@dcx.com
Sweden	+46 87529858	+46 87526483	talkto@daimlerchrysler.com
The Netherlands	+31 205040533	+31 205040569	talkto@daimlerchrysler.com
United Kingdom	0800 777146 Chrysler Privilege Assistance or Jeep Privilege Assistance – break-down service 24-hours (UK only) or +44 1908 301090 (Mon-Fri office hours)	+44 1908 301203	jcustomer@daimlerchrysler.co. uk

Switzerland	German: 0800 80 2920 French: 0800 80 2921 Italian: 0800 80 2922	+41 1 210 4144	talkto@daimlerchrysler.com
--------------------	--	----------------	--

FIAT			
Country	Tel.number	Fax number	Indirizzo web
Austria	0800 220086 centralino 01 68001 0	01 68001 310	www.fiat.at
Belgium	Fiammingo 0800-16747; Francese 0800-16746	Fiammingo 0800-16730 /00390293776123; Francese 0800-16730	www.fiat.be
France	0825 815 815 (info commerciali 0810 013 013)	01 30 16 79 19	www.fiat.fr
Germany	07131 107 180 Infoline Fiat: 01802 840 840, Fiat Tranporter Infoline: 0180 20 20 920	07131 107 953	www.fiat.de
Greece	80011500800	0030 210 9988504	www.fiat.gr
Ireland	00353014034460 centralino 0035301433	353014034472	www.fiat.ie
Italy	199.616161	011-9860053	www.fiat.it
Luxembourg	0032 27026618	0039 02 93776123	www.fiat.lu
Poland	00-8003911216	033/8132270	www.fiat.pl
Spain	91 885 37 47	91 885 37 15	www.fiat.es
Portugal	808 20 61 81	00351.21.412 55 02	www.fiat.pt
Switzerland	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844	0041 22 3383863	www.fassa.ch
UK	800717000	0044(0)1753519719	www.fiat.co.uk
The Netherland	0800-0998880	0031(0)203421689	www.fiat.nl
Cyprus	00357 22 887000	00357 22 348811	

Czech Republic	00420 22 4806111	00420 22 4806312	www.fiat.cz
Denmark	0045 43 228800	0045 43 228888	www.fiat.dk
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.fiat.hu
Iceland	0035 453442252	0035 45621713	www.fiat.is
Liechtenstein	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	
Norway	0047 2 3376139	0047 2 3376110	
Slovakia	00420 22 4806111	00420 22 4806312	www.fiat.sk
Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

FORD				
Country	Customer Contact telephone number	Fax	Postal Address	Email
Austria	+43 (0) 662 645 100	+43 (0) 662 6581 641	Ford Motor Company (Austria) GmbH Fuerbergstrasse 51 5021 Salzburg, Austria	
Belgium (also Liechtenstein and Luxemburg)	+32 (0) 3821 2626	+32 (0) 3821 2645	Ford Motor Company Groenenborgerlaan 16 2610 Wilrijk Antwerpen, Belgium	
Britain	+44 (0) 141 418 3659	+44 (0) 141 418 3614	Ford Motor Company Limited P. O. Box 25149 Glasgow, G2 4XF Great Britain	

Cyprus	+357 2 355064	+357 2 354182	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
Czech Republic	+420 234 650 182	+420 234 650 147	Ford Motor Company s.r.o Thamova 16 18600 Praha 8 Czech Republic	
Denmark (and Iceland)	+45 43 48 06 90	+45 43 43 86 13	Ford Motor Company A/S Borupvang 5D-E DK-2750 Ballerup Denmark	
Finland (also Estonia, Latvia and Lithuania)	+258 (0) 9 3517 0100	+258 (0) 9 389 7809	Oy Ford Ab Malminkaari 9 B FIN-00700 Helsinki Finland	palvelut@ford.com
France	+33 (0) 1 47 60 44 00	+33 (0) 1 55 66 16 10	Ford Motor Company 76, rue des Hautes Pâtures 92737 Nanterre Cedex France	
Germany	+49 (0) 221 903 3333	+49 (0) 221 903 2869	Ford - Werke AG Edsel-Ford-Strasse 2-14 50769 Koln (Merkenich) Germany	kunden@ford.com
Greece	+30 210 57 09 900	+30 2 10 570 9800	Ford Mord Hellas SAIC 4 Konstantinoupoleos & Gonata Str., 121 33 Peristeri Athens Greece	

Hungary	+36 1438 2517	+36 1438 2584	Ford Motor Hungaria Árpád fejedelem útja 26-28 1023 Budapest Hungary	
Italy	+39 06 91806 900	+39 0 6 91806 950	Ford Italia SpA Centro Relazioni Clienti Via Calvi 00040 Pomezia (RM) Italy	tu@ford.com
Ireland	+353 (0) 21 432 9290	+353 214329215	Henry Ford & Son Limited Elm Court Boreenmanna Road Cork Ireland	
Malta	+356 44 20 30	+356 44 20 07	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
Netherlands	+31 (0) 20 504 4646	+31 20 504 4635 / 4543	Ford Nederland BV Afdeling Klanten Relaties Postbus 795 NL 1000 AT Amsterdam Nederland	klanten@ford.com
Poland	+48 22 608 6767	+48 22 608 6879	Ford Polska Sp. z.o.o. Centrum Kontaktu z Klientami Al. Jerozolimskie 181 02-222 Warszawa Poland	kontakt@ford.com

Portugal	808 200 556 / +351 213 12 2358	+351 213 12 2381	Rua Rosa Araujo No 2 (3° andar) 1250 - 195 Lisboa Portugal	clientes@ford.com
Slovakia and Slovenia	+386 1 5471 200	+386 1 5471 203	Ford European Direct Market Operations, Lajos u. 48-66, 1036 Budapest, HUNGARY	
Spain	+34 96 178 9000	+34 96 178 9023	Ford Espana SA Poligono Industrial S/N 46440 Almussafes Valencia Spain	cacsain@ford.com
Sweden	+46 31 325 96 00	+46 31 325 94 84	Ford Motor Company AB Ravebergsvagen Angered SE405 31 Gothenburg Sweden	fordkund@ford.com

HONDA

Information not available at the time of publication

HYUNDAI

Country	Tel No.	Fax. No.	E-mail address	Contact Person
Italy	39-0238058607	39-0238000455	enrico.lavagnino@koelliker.it	Mr. Enrico Lavagnino
Spain	34-913605260	34 91 522 5584	psatrustegui@hyundai.es	Mr. Leopoldo Satrustegul
Germany	49-7132487165	49-7132487169	dirk.bartkowiak@hmd.de	Mr. Dirk Bartkowiak
U.K	44-1494428611	44-1494428612	viv.smith@hyundai-car.co.uk	Ms. Viv Smith

France	33-134306444	33-134306396	pgourvennec@hyundai.fr	Mr. Patrick Gourvennec
Greece	80-111-87000	30-2105561298	customerservice@hyundai.gr	Mr. Nikos Komninos
Netherland	31-252240300	31-252240409	info@greenibcar.nl	Mrs. Lammers
Belgium	32-34500611	32-34500667	info@hyundai-motors.be	Mr. Chris Vereychen
Sweden	46-85060-5081	468-50605001	kei.kubota@hyundaibil.com	Mr. Kei Kubota
Swiss	41-52-2082600	41-522082629	guido.lehmann@hyundai.ch	Mr. Guido Lehmann
Austria	43-1-610407468	43-1-610407469	markus.mayerhofer@denzel.co.at	Mr. Markus Mayerhofer
Ireland	353-1-2405621	353-1-2405638	annemarie.hennessy@hyundai.ie	Ms. Annemarie Hennessy
Denmark	76-322000	76-322001	hyundai@hyundai.dk	Mr. Lex Christoffersen
Portugal	351-218548273	351-218520615	varela@emtrepostovh.pt	Mr. Varela de Carvalho
Norway	47-22706000	47-22706193	service.hyundai@kolberg.no	Mr. Knut Martin
Finland	358-974204312	358-974204399	miska.tammelin@simetron.fi	Mr. Miska Tammelin
Malta	356-21483879	356-23821010	vslad@pater.com.mt	Mr. Vincent Sladden
Iceland	354-5751253	354-5751300	margaret@bl.is	Ms. Margaret Porvakisdottir
Poland	48-226451700 (Ext. 115)	48-226451551	daniels@hyundai.com.pl	Mr. Daniel Seo
Czech	420-251-025364	420-251626965	jakubcova@hyundaimotor.cz	Ms. Veronika Jakubcova
Hungary	36-20-220-2292	361-415-0259	miki005@autom3.hu	Mr. Michel Kim
Slovenia	386-15307741	386-15307722	franci.cevzar@hyundai.si	Mr. Franci Cevzar
Baltic	372-6061735	372-6061738	margus.mikk@hyundai.ee	Mr. Margus Mikk

JAGUAR				
Country	Tel.number	FAX number	e-mail address	Contact name
Austria	00436622118430	N/a	mhinkelm@landrover.com	Michael Hinkelman

Belgium	+32 (0)2 7097975	+32 (0)2 7097988	jlebacq@jaguar.com	Jo Lebacq
Cyprus	00357 22 740 500	00357 22 570 166	totis.p@ctcgroup.com	Totis Papadopoulos
Czech Republic	00420 2 6775 1427	00420 2 6775 1430	kovar@jaguar-praha.cz	Stepan Kovar
Denmark	0045 39 27 22 11	0045 39 27 22 50	fl@jaguar.dk	Frank Larsen
Estonia	See Sweden			
Finland	00358 9 50 800	00358 9 50 80 319	viku.perala@inchcape.fi	Viku Perälä
France	003316101 6836	003361016896	asstech@jaguar.com	
Germany	01805-524338	0221-9033081	hbrubacl@jaguar.com	Heidrun Brubacher
Greece	0030 210 48 29 517	0030 210 48 29 969	pbuchert@jaguar.gr	Peter Buchert
Hungary	0036 1 3476 160	0036 1 3476 159	farato@jaguar.hu	Ferenc Arató
Iceland	00354 575 1200	00354 575 1300	bl@bl.is	Atli Vilhjámsson
Ireland	00353 1 489 3790	00353 1 489 3795	kcleary@jaguar.ie	Karl Cleary
Italy	800-016005	00-39-06-51956076	jaguarit@jaguar.com	
Latvia	See Sweden			
Liechtenstein	See Austria			
Lithuania	See Sweden			
Luxembourg	00352 44 23 24	00352 45 56 66	constant.hoffmann@jaguarluxembourg.lu	Constant Hoffmann
Malta	00356 21 442030	00356 21 442007	ecamilleri@gasan.com	Emanuel Camilleri
Norway	0047 2323 3300	0047 2323 3301	finn@jaguar.no	Finn Gange
Poland	0048 591 79 00	0048 591 79 01	dariusz.fajkowski@jaguar.pl	Dariusz Fajkowski
Portugal	808202014	217273148	Not yet available	
Slovakia	00421 2 4341 0383	00421 2 4341 0383	dudon@topautoslovakia.sk	Peter Dudon
Slovenia	00386 1 25 25 255	00386 1 25 25 202	manko.lesjak@summitavto.si	Marko Lesjak
Spain	34902120340	34 91 578 62 92	N/a	
Sweden	+46313251900	+46313251914	jaginfo@jaguar.com	
The Netherlands	0031345687533	0031345687501	brovers@jaguar.com	N Oosterhoff
United Kingdom	0845 3032303/ 02476 408189			

KIA

Country	Tel. Number	Fax number	e-mail address
Austria	+43.1.7342900 0	+43.1.7342900 11	office@kia.at
Belgium	+32 2 709 0050	+32 2 709 0055	info@kia-motors.be
Cyprus	+357 25 576576	+357 25 575041	remitonia.kia@logosnet.com.cy
Czech Republic	+420-2-679-12-258	+420-2-679-12-260	l.sramek@kiamotors.cz
Denmark	+45 75 92 25 44	+45 75 92 25 48	info@kiamotors.dk
Estonia	+372-60-50-151	+372-60-50-160	sven@kia.ee
Finland	+358-20-740 8256	+358-20-740 8271	susa.keinonen@kiamotors.fi
France	+33 1 4184 5656	+33 1 4184 5657	accueil@kia.fr
Germany	+49-180-5424968	+49-421-4181-780	kundenbetreuung@kia-motors.de
Gibraltar	+350 79004	+350 78005	1904sales@bassadone.gi
Greece	+30 210 55.07.000	+30 210 55.61.298	www.kia.gr
Hungary	+36-40-54-2542	+36-1-371-2001	info@kiamotors.hu
Iceland	+354 555 6025	+354 555 6026	kia@kia.is
Ireland	+353 1 460 1288	+353 1 460 1327	legan@kiaireland.ie
Italy	+39 02 3348 2266	+39 02 3348 2240	www.kia.it
Latvia	+372-60-50-151	+372-60-50-160	sven@kia.ee
Lithuania	+372-60-50-151	+372-60-50-160	sven@kia.ee
Luxembourg	+32 2 709 0050	+32 2 709 0055	info@kia-motors.be
Malta	+35621494499	+35621466285	kia@tumas.com
Norway	+47 67 92 60 00	+47 67 92 60 06	kia@bos.no
Poland	+48-22-546-4004	+48-22-546-4010	kmp@kia.com.pl
Portugal	+351 210 344 400	+351 210 344 499	geral@kia.pt
Slovakia	+421-2-492-94-323	+421-2-492-94-301	s.grobar@kia-slovenkso.sk
Slovenia	+386-1-5843-402	+386-1-5843-403	dh@kmag.net
Spain	+34 91 579 6466	+34 91 579 0488	administrador@kia.es
Sweden	+46 8 4004 4390	+46 8 4004 4390	info@kia.se
The Netherlands	+31(0)347-324-339	+31(0)347-324-342	w.j.renger@kia.nl
United Kingdom	0800 77 57 77	+44 1932 832 100	afterservice@kia.co.uk

LANCIA

Country	Tel.number	Fax number	Indirizzo web
Austria	numero verde: 0800 220086 centralino 01 68001 0	01 68001 310	www.lancia.at
Belgium	Fiammingo 0800-16747; Francese 0800-16746	Fiammingo 0800-16730 00390293776123; Francese 0800-16730	www.lancia.be
France	0825 815 815 (info commerciali 0810 013 013)	01 30 16 79 19	www.lancia.fr
Germany	07131 107 180 Lancia Infoline: 01802 820820	07131 107 953	www.lancia.de
Greece	80011500800	0030 210 9988504	www.lancia.gr
Ireland			
Italy	199.626262	011-9860053	www.lancia.it
Luxembourg	0032 27026618	0039 02 93776123	www.lancia.lu
Poland	00-8003911216	033/8132270	www.lancia.pl
Spain	91 885 37 46	91 885 37 15	www.mundolancia.com
Portugal	808 20 61 81	00351.21.412 55 02	www.lancia.pt
Switzerland	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844	0041 22 3383863	www.lancia.ch
UK			
The Netherland	0800-0998880	0031(0)203421689	www.lancia.nl
Cyprus	00357 22 887000	00357 22 348811	
Czech Republic	00420 22 4806111	00420 22 4806312	
Denmark	0045 43 228800	0045 43 228888	
Estonia	00372 6 517400	00372 6 517401	
Finland	00358 20 7408111		
Hungary	0036 1 4583100	0036 1 4583129	www.lancia.hu
Iceland	0035 453442252	0035 45621713	
Liechtenstein	Lingua tedesca: 0800 810 855 lingua italiana: 0800 810 833 lingua francese: 0800 810 844		
Latvia	00372 6 517400	00372 6 517401	
Lithuania	00370 2 705725	00370 2 705904	
Malta	00356 21 492208	00356 21 483884	

Norway	0047 2 3376139	0047 2 3376110	
Slovakia	00420 22 4806111	00420 22 4806312	
Slovenia	003861 5883400	003861 58834487	
Sweden	0046 18 170500		

LEXUS				
Country	Tel. number	Fax number	e-mail address	Contact name
Austria	+43 1 61004213	+43 1 61004100	office@lexus.at	Mr Werner Dworschak
Belgium	+ 32 2 386 76 81 + 32 2 386 76 82	+ 32 2 386 75 76	crc@toyota.be	Mrs Pascale Hubert
Cyprus	+357 22 593838	+357 22 593666	info@lexus-cyprus.com	Mr. Lakis Macheriotis
Czech Republic	+420 255 706 871 +420 255 706 841	+420 255 706 892 +420 255 706 890	tomas.indra@toyota.cz marian.mraz@toyota.cz	AS – Mr. Indra Sales – Mr. Mraz
Denmark	+45 44 85 04 44	+45 44 91 14 86	jens.peter.lange@toyota.dk	Mr Jens-Peter Lange
Estonia	+372 6130313	+372 6130308	info@lexus.ee	
Finland	+358 9 8518 2233	+358 9 8518 2584	harri.jyranko@toyota.fi	Mr. Harri Jyränkö, Service Manager
France	+33 1 47 10 84 42	+33 1 47 10 82 47	Contacts-clients@toyota-europe.com	Ms Marianne Agueeff
Germany	+49 (0)2234 102 268	+49 (0)2234 102 7212	Kundenbetreuung.team1@toyota.de	Mr Anno Neise
Greece	+30 210 2808380	+30 210 2808199	ioanna.vasiliadou@toyota.gr	Ms. Ioanna Vasiliadou
Hungary	+36 1 2781613	+36 1 2781682	gradnay@toyota.hu	Mr Gábor Radnay(GM)
Iceland	+354 570 5400	+354 570 5401	lexus@lexus.is	
Ireland	+353 1 4190222	+353 1 6670967	customerservice@lexus.ie	Mr Paul Stein Mr Brendan Donohoe
Italy	+39 06 60230405	+39 06 60230680	Luisa.De.Bonis@Toyota-europe.com	Ms. Luisa De Bonis
Latvia	+372 6130313	+372 6130308	info@lexus.ee	
Liechtenstein	+41 62 788 88 55	+41 62 788 86 00	info@lexus.ch	
Lithuania	+372 6130313	+372 6130308	info@lexus.ee	

Luxembourg	+ 32 2 386 76 81 + 32 2 386 76 82	+ 32 2 386 75 76	crc@toyota.be	Mrs Pascale Hubert
Malta				
Norway	+47 32 20 54 50	+47 32 81 98 99	kundesenter@toyota.no	Mrs.Else Berit Johannessen
Poland	+48 22 449 06 55	+48 22 449 06 59	Klient@toyota.pl	Ms Katarzyna Siedlecka
Portugal	+351 22 786 71 94	+351 22 786 70 86	<u>Lexus@salvadorcaetano.pt</u>	Mr Castro Lima
Slovakia	+420 255 706 871 +420 255 706 841	+420 255 706 892 +420 255 706 890	<u>tomas.indra@toyota.cz</u> <u>marian.mraz@toyota.cz</u>	AS – Mr. Indra Sales – Mr. Mraz
Slovenia				
Spain	+34 91 1511 460	+34 91 1 511 465	isabel.jarrega@lexus-auto.com	Ms Isabel Járrega
Sweden	+46 8 706 71 00	+46 8 733 17 83	pierre.wallin@toyota.se	Mr Pierre Wallin
The Netherlands	+31 162 585288	+31 162 585323	info@lexus.nl	Mr A.M.R. Caenen <i>and</i> Ms M. van den Heijkant
United Kingdom	+44 1737 367601	+44 1737 367582	Customer.relations@lgb.lexus.co.uk	

MAZDA

European Call Centre	+49 (0)2173-943-111
-----------------------------	----------------------------

MERCEDES BENZ

Country	Tel. number	Fax number	e-mail address	Contact name
Austria	+800 17777777	01502222771	Customerservice.oesterreich@cac.daimlerchrysler.com	
Belgium	+800 17777777	025541724	Customerservice.belgium@cac.daimlerchrysler.com	
Cyprus	00357-22-437101	Fax 00357-22-347919	geftychiou@cic.com.cy	

Czech Republic	+420 271 077 111 +800 17777777 (from 1-7-05)	+420 271 077 112	kontakt@daimlerchrysler.cz	
Denmark	+45 33785656	+46 6718455	DaimlerChrysler Danmark AS CAC Fredrikskaj 4 DK-1790 Köpenhamn http://www.mercedes-benz.dk (own url for requests incl. in the home-page: see Kontakt)	Pernille Bech-Jansen
Estonia	+372 6266050	+3726266066	custcare@mb.ee	
Finland	+358 800 18340	+358 10 569 2540	www.mercedes-benz.fi or www.veho.fi (own url for requests incl. in the home-page: see “Yhteydenotto” at the bottom)	
France	+800 17777777	0149932105	Customerservice.france @cac.daimlerchrysler.com	
Germany	+800 17777777	06995307255	Cs.de.enquiries @cac.daimlerchrysler.com	
Greece	+800 11 76000	0030 210 6296570	crm@mercedes-benz-net.gr (and also through dialog in our site)	
Hungary	+800 17777777 (from 1-7-05) +36 1 451 22 00	+36 1 451 22 41	mb-auto@mercedes-benz.hu	
Iceland	No partner	No partner	No partner	
Ireland	+353 1 4094 444	+353 1 4094 434	Mercedesbenz.info@mdl.ie	
Italy	+800 17777777	0275419774	Cs.i.email@cac. daimlerchrysler.com	
Latvia	+371-7099888	+371-7243001	info@domenikss.lv	
Liechtenstein	+800 17777777	+41 (0) 44 439 1562	Customerservice.schweiz @cac.daimlerchrysler.com	
Lithuania	+370 52665902	+370 52665951	servicenet@mercedes-benz.lt	
Luxembourg	+800 17777777	025541724	Customerservice.luxembourg @cac.daimlerchrysler.com	

Malta	0035621433601	0035621411357	autosales@waldonet.net.mt	
Norway	+476792 6000	+4767926429	www.mercedes-benz.no (own url for requests incl. in the home-page: see Kontakt)	
Poland	0 801 17 77 77 +800 17777777 (from 1-7-05)		info@mercedes-benz.pl	
Portugal	00351219257000	00351219257010	Info_mbp@ daimlerchrysler.com	
Slovakia	00421-2 4929 4444 +800 17777777 (from 1-7-05)	00421-2 4929 4929	info@mercedes-benz.sk	
Slovenia	+38615883500	+38615883519	info@ac-intercar.si	
Spain	+800 17777777	913753065	Customerservice.espana @cac.daimlerchrysler.com	
Sweden	+46 406818484	+46 6718455	DaimlerChrysler Sverige AB CAC Box 505 30 202 50 Malmö http://www.mercedes-benz.se (own url for requests incl. in the home-page: see Kontakt)	Maria Nilsson
Switzerland	+800 17777777	+41 (0) 44 439 1562	Customerservice.schweiz @cac.daimlerchrysler.com	
The Netherlands	+800 17777777	0206545255	Customerservice.nederland @cac.daimlerchrysler.com	
United Kingdom	+800 17777777	02079757074	Customer.service.uk @cac.daimlerchrysler.com	

MINI				
Country	Contact name	Phone	Fax	E-mail
Germany	Richard Schmid	+49 (0)89/382.51174	+49 (0)89/382.57730	richard.schmid@bmw.de
Others	Sebastian Palmes	+49 (0)89/382.29848	+49 (0)89/382.47168	sebastian.palmes@bmw.de

MITSUBISHI

*Country	Topic	General Phone Number for Customers	General Fax Number for Customers	General e-mail address for CUSTOMERS	Contact Person
Austria	Sales	43 1610222120	43 1610222950	www.mitsubishi-motors.at	Mag.Peter Ranner
	Service	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Parts	43 1610222550	43 1610222552	www.mitsubishi-motors.at	Alfred Hlavascek
	Customer Relations	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Technical Assistance	43 1610222431	43 1610222970	www.mitsubishi-motors.at	Ing.Gerhard Aust
	Network information	43 1610222102	43 1610222950	www.mitsubishi-motors.at	Diana Fertner
	Competition rules (BER)	43 1610222100	43 1610222950	www.mitsubishi-motors.at	Cristian Lausmann
	Homologation / Certificate Of Conformity	43 1610222422	43 1610222970	www.mitsubishi-motors.at	Ing.Mag.Walter Bohatschek
Belgium/ Luxemburg	Sales	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. De Visscher
	Service	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Parts	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Customer Relations	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Technical Assistance	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
	Network information	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. De Visscher
	Competition rules (BER)	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans

	Homologation / Certificate Of Conformity	32 32808484	32 32808485	customer-services@mitsubishi-motors.be	Miss. Mortelmans
Cyprus	All	357 25339920/7332 61	357 25339341	info@fairways.com.cy	
Czech Republic	Sales	420 267286253	420 267286122	barcak@mitsubishimotors.cz	Andrej Barčák
	Service	420 267286254	420 296574260	durdil@mitsubishimotors.cz	Aleš Durdil
	Parts	420 267286258	420 267286122	zavadil@mitsubishimotors.cz	Radek Zavadil
	Customer Relations	420 267286252	420 267286122	silhavy@mitsubishimotors.cz	Kamil Šilhavý
	Technical Assistance	420 267286254	420 296574260	durdil@mitsubishimotors.cz	Aleš Durdil
	Network information	420 267286251	420 267286122	hedbavny@mitsubishimotors.cz	Miroslav Hedbávný
	Competition rules (BER)	420 267286252	420 267286122	silhavy@mitsubishimotors.cz	Kamil Šilhavý
	Homologation / Certificate Of Conformity	420 267286500	420 296574260	babicky@mitsubishimotors.cz	Robin Babický
Denmark	Sales	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. John Wulff
	Service	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen
	Parts	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. P. Henrik Lehmann
	Customer Relations	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Technical. Mr. Carsten Pedersen Sales Mr. John Wulff
	Technical Assistance	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen
	Network information	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen Mr. John Wulff
	Competition rules (BER)	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Jørgen Brandt Møller
	Homologation / Certificate Of Conformity	45 49 26 67 00	45 49 26 67 67	mitsubishi@mitsubishi.dk	Mr. Carsten Pedersen

Estonia	Sales	372 6266642	372 6266066	sales.manager@mitsubishi-motors.ee	Mr. Andres Pästlane
	Service	372 6266623	372 6266066	mitsubishi.service@mb.ee	Mr. Tauno Strus
	Parts	372 6266623	372 6266066	mitsubishi.service@mb.ee	Mr. Tauno Strus
	Customer Relations	372 6266091	372 6266066	k-teenindus@mb.ee	Mr. Argo Almann
	Technical Assistance	372 6266660	372 6266066	service@mb.ee	Mr. Aimar Lukk
	Network information	372 6266080	372 6266066	netz@mb.ee	Mr. Peeter Sergo
	Competition rules (BER)	372 6266080	372 6266066	netz@mb.ee	Mr. Peeter Sergo
	Homologation / Certificate Of Conformity	372 6266660	372 6266066	service@mb.ee	Mr. Aimar Lukk
Finland	Sales	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Service	358 9859561	358 98058940	vehoweb@veho.fi	Jukka Engren
	Parts	358 9859561	358 98058940	vehoweb@veho.fi	Seppo Lari
	Customer Relations	358 9859561	358 98058940	vehoweb@veho.fi	Arja Kero
	Technical Assistance	358 9859561	358 98058940	vehoweb@veho.fi	Jukka Engren
	Network information	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Competition rules (BER)	358 9859561	358 98058940	vehoweb@veho.fi	Matti Lepoaho
	Homologation / Certificate Of Conformity	358 9859561	358 98058940	vehoweb@veho.fi	Mika Niemi
France	Sales	0810 810 871	33 1 44 72 81	dir@above.fr	
	Service	33 1 44 72 86	21 (call centre)		
	Parts	21 (call centre)			
	Customer Relations				
	Technical Assistance				
	Network information				
	Competition rules (BER)				

	Homologation / Certificate Of Conformity	33 1 48 17 94 33	33 1 48 63 27 60	i.brivaby@mitsubishi-motors.fr	Isabelle Brivady
Germany	Sales	49 1803212188	49 6147207220	mail@mitsubishi-motors.de	Holger Groß
	Service	49 6147207271	49 6147207802	service@mitsubishi-motors.de	Rainer Schäfer
	Parts	49 6147207700	49 6147207733	service@mitsubishi-motors.de	Hans Konradt
	Customer Relations	49 1803212188	49 6147207220	mail@mitsubishi-motors.de	Henrik Luijendijk
	Technical Assistance	49 6147207548	49 6147207250	service@mitsubishi-motors.de	Gerhard Geyer
	Network information	49 6147207564	49 6147207147	volker.sos@mitsubishi-motors.de	Volker Sos
	Competition rules (BER)	49 6147207140	49 6147207145	wolfgang.von-keitz@mitsubishi-motors.de	Wolfgang von Keitz
	Homologation / Certificate Of Conformity	49 6147207296	49 6147207607	service@mitsubishi-motors.de	Bernhard Keysser
Greece	Sales	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Fanis Mamalis
	Service	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Joseph Karaiossfides
	Parts	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Vassilios Dais
	Customer Relations	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Stilliara Effie
	Technical Assistance	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Vaggelis Tomovits
	Network information	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Theodore Vougioukas
	Competition rules (BER)	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Theodore Vougioukas
	Homologation / Certificate Of Conformity	30 2103483300	30 2103467329	info@mitsubishi-motors.gr	Vasillis Lahanas
Hungary	Sales	36 12732979	36 12219968	matraig@emilfrey.hu	Gábor Mátrai
	Service	36 14709010	36 12219968	berkesz@emilfrey.hu	Zoltán Berkes
	Parts	36 12732977	36 12219968	vamoszs@emilfrey.hu	Zsolt Vámos
	Customer Relations	36 12732978	36 12219968	alfoldii@emilfrey.hu	István Alföldi
	Technical Assistance	36 12732978	36 12219968	alfoldii@emilfrey.hu	István Alföldi

	Network information	36 12732979	36 12219968	matraig@emilfrey.hu	Gábor Mátrai
	Competition rules (BER)	36 12732978	36 12219968	alfoldii@emilfrey.hu	István Alföldi
	Homologation / Certificate Of Conformity	36 12732978	36 12219968	alfoldii@emilfrey.hu	István Alföldi
Iceland	Sales	354 5905000	354 5905005	hekla@hekla.is	Stefán Sandholt
	Service	354 5905000	354 5905005	hekla@hekla.is	Halldór Ásmundsson
	Parts	354 5905000	354 5905005	hekla@hekla.is	Daði Harðarson
	Customer Relations	354 5905000	354 5905005	hekla@hekla.is	Geir Valur Ágústsson
	Technical Assistance	354 5905000	354 5905005	hekla@hekla.is	Rúnar Már Jónsson
	Network information	354 5905000	354 5905005	hekla@hekla.is	Geir Valur Ágústsson
	Competition rules (BER)	354 5905000	354 5905005	hekla@hekla.is	Kristín Kalmansdóttir
	Homologation / Certificate Of Conformity	354 5905000	354 5905005	hekla@hekla.is	Finnbogi Eyjolfsson
Ireland	Sales	353 1419 2300	353 14600 988	info@mmc.ie	Robert Guy
	Service	353 1419 2300	353 1450 8947	service@mmc.ie	Noel Begley
	Parts	353 1419 2300	353 1450 1035	parts@mmc.ie	Bill Sadlier
	Customer Relations	353 1419 2300	353 14600 988	info@mmc.ie	Gavin Flood
	Technical Assistance	353 1419 2300	353 14600 988	service@mmc.ie	Pat Allen
	Network information	353 1419 2300	353 14600 988	info@mmc.ie	Fidelma Carr
	Competition rules (BER)	353 1419 2300	353 14600 988	info@mmc.ie	Fidelma Carr
	Homologation / Certificate Of Conformity	353 1419 2300	353 14600 988	info@mmc.ie	Con Deasy
	Accounts	353 1419 2300	353 14600 988	info@mmc.ie	Greg O'Donnell
	Information Technology	353 1419 2300	353 14600 988	info@mmc.ie	Paul Ancker
Italy	Sales	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Anna Sardone
	Service	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Teresio Uggeri

	Parts	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Roberto Dell'Era
	Customer Relations	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Diego Fiorenzoli
	Technical Assistance	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Walter Nova
	Network information	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Umberto Lo Schiavo
	Competition rules (BER)	39 02380971	39 0233400640	info.mitsubishi@koelliker.it	Lorenzo Lucchini
	Homologation / Certificate Of Conformity	39 0230791	39 023079400	info.mitsubishi@koelliker.it	Franco Brizzi
Latvia	Sales	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Peteris Spredzis
	Service	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Parts	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Customer Relations	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Technical Assistance	371 7509570	371 7509571	skandi@mitsubishi.lv	Mr. Juris Lasmanis
	Network information	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Competition rules (BER)	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Homologation / Certificate Of Conformity	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Aija Gaile
	Marketing	371 7509570	371 7509571	skandi@mitsubishi.lv	Ms. Inga Ērgle
Lithuania	Sales	370 5 2460463	370 5 2169322	office@mitsubishi-motors.lt	Mrs. Vilija Sinkuniene
	Service	370 5 2706519	370 5 2169322	service@mitsubishi-motors.lt	Mr. Valdas Petrosius
	Parts	370 5 2375104	370 5 2169322	parts@mitsubishi-motors.lt	Mr. Rolandas Rakauskas
	Customer Relations	370 5 2169301	370 5 2169322	office@mitsubishi-motors.lt	Ms. Egle Laukaityte
	Technical Assistance	370 5 2706519	370 5 2169322	service@mitsubishi-motors.lt	Mr. Valdas Petrosius
	Network information	370 5 2169301	370 5 2169322	office@mitsubishi-motors.lt	Ms. Egle Laukaityte

	Competition rules (BER)	370 5 2169340	370 5 2169322	j.baronas@mitsubishi-motors.lt	Mr. Jonas Baronas
	Homologation / Certificate Of Conformity	370 5 2169340	370 5 2169322	j.baronas@mitsubishi-motors.lt	Mr. Jonas Baronas
Macedonia	Sales	389 2 3114 016	389 2 3114 754	mitsubishi@makautostar.com.mk	Erdzan Presova
	Service	389 2 2782 604	389 2 2782 603	mitsubishiservice@makautostar.com.mk	Zoran Pejkovski
	Parts	389 2 3114 016	389 2 3114 754	spareparts@makautostar.com.mk	Zoran Manevski
	Customer Relations	389 2 3114 016	389 2 3114 754	mitsubishi@makautostar.com.mk	Erdzan Presova
	Technical Assistance	389 2 2782 604	389 2 2782 603	mitsubishiservice@makautostar.com.mk	Zoran Pejkovski
	Network information	389 2 3114 016	389 2 3114 754	mitsubishi@makautostar.com.mk	Erdzan Presova
	Competition rules (BER)	389 2 3114 016	389 2 3114 764	mitsubishi@makautostar.com.mk	Erdzan Presova
	Homologation / Certificate Of Conformity	389 2 2782 603	389 2 2782 603	mitsubishiservice@makautostar.com.mk	Zoran Pejkovski
Malta	All	356 21223010	356 21234769	info@iml.mizzi.com.mt	Mr. J. Ducca
Netherlands	Sales	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Service	31 208512277	31 205929030	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Parts	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Customer Relations	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Technical Assistance	31 208512277	31 205929030	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Network information	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Competition rules (BER)	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Homologation / Certificate Of Conformity	31 208512277	31 204165989	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Other:			mailto:firmapost@mitsubishi-motors.no	

	Assurance	31 208512277	31 205929030	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Accident	31 208512277	31 205929030	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
	Breakdown	31 208512277	31 205929030	Mitsubishi@mondial-assistance.nl	Judith van Leeuwen
Norway	Sales	47 23376100	47 23376148	firmapost@mitsubishi-motors.no	Mr. Torbjørn Pedersen
	Service	47 23376100	47 23376189	firmapost@mitsubishi-motors.no	Mr. Per Einar Starnd
	Parts	47 32253000	47 32253001	firmapost@mitsubishi-motors.no	Mr. Arild Moe
	Customer Relations	47 23376100	47 23376189	firmapost@mitsubishi-motors.no	Mr. Svein Isachsen
	Technical Assistance	47 23376100	47 23376189	firmapost@mitsubishi-motors.no	Mr. Per W. Wold
	Network information	47 23376100	47 23376148	firmapost@mitsubishi-motors.no	Mr. Ole Winterstad
	Competition rules (BER)	47 23376100	47 23376148	firmapost@mitsubishi-motors.no	Mr. Ole Winterstad
	Homologation / Certificate Of Conformity	47 23376100	47 23376181	firmapost@mitsubishi-motors.no	Mr. Per W. Wold
Poland	Sales	48 228783700	48 228783710	adam.mecinski@mitsubishi-motors.pl	Adam Męciński
	Service	48 228783700	48 228783713	miroslaw.szredzinski@mitsubishi-motors.pl	Mirosław Szredziński
	Parts	48 228783700	48 228783713	tomasz.kaplinski@mitsubishi-motors.pl	Tomasz Kapliński
	Customer Relations	48 228783700	48 228783710	maryla.nosorowska@mitsubishi-motors.pl	Maryla Nosorowska
	Technical Assistance	48 228783700	48 228783713	grzegorz.szustakowski@mitsubishi-motors.pl	Grzegorz Szustakowski
	Network information	48 228783700	48 228783710	mariusz.dluzewski@mitsubishi-motors.pl	Mariusz Dłużewski
	Competition rules (BER)	48 228783700	48 228783710	magdalena.turkiewicz@mitsubishi-motors.pl	Magdalena Turkiewicz
	Homologation / Certificate Of Conformity	48 228783700	48 228783710	adam.mecinski@mitsubishi-motors.pl	Adam Męciński
Portugal	Sales	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis

	Service	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis
	Parts	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis
	Customer Relations	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis
	Technical Assistance	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis
	Network information	351 218312262	351 218312149	relacoes.clientes@mitsubishi.pt	Rute Reis
	Competition rules (BER)	351 218312148	351 218312149	relacoes.clientes@mitsubishi.pt	Rui Mendes
	Homologation / Certificate Of Conformity	351 218312150	351 218312149	relacoes.clientes@mitsubishi.pt	José Pinto
Slovak Republic	Sales	421 903238240	421 263815494	info@mitsubishimotors.sk	Eva Bajzová
	Service	421 903719712	421 263815494	info@mitsubishimotors.sk	Norbert Hirtl
	Parts	421 903488373	421 263815494	info@mitsubishimotors.sk	Vlasta Dobrotová
	Customer Relations	421 903227520	421 263815494	info@mitsubishimotors.sk	Jozef Dančo
	Technical Assistance	421 903719712	421 263815494	info@mitsubishimotors.sk	Norbert Hirtl
	Network information	421 903227520	421 263815494	info@mitsubishimotors.sk	Jozef Dančo
	Competition rules (BER)	421 903227520	421 263815494	info@mitsubishimotors.sk	Jozef Dančo
	Homologation / Certificate Of Conformity	421 903719712	421 263815494	info@mitsubishimotors.sk	Norbert Hirtl
Slovenia	Sales	386 15883372	386 15883326	ales.marguc@ackonim.si	ales marguc
	Service	386 15883330	386 15883326	srecko.mihoci@ackonim.si	srecko mihoci
	Parts	386 15883316	386 15883326	uros.mihelcic@ackonim.si	uros mihelcic
	Customer Relations	386 15883328	386 15883326	lily.gradisek@ackonim.si	lily gradisek kalakovic
	Technical Assistance	386 15883330	386 15883326	srecko.mihoci@ackonim.si	srecko mihoci
	Network information	386 15883328	386 15883326	lily.gradisek@ackonim.si	lily gradisek kalakovic
	Competition rules (BER)	386 15883328	386 15883326	lily.gradisek@ackonim.si	lily gradisek kalakovic

	Homologation / Certificate Of Conformity	386 15883330	386 15883326	srecko.mihoci@ackonim.si	srecko mihoci
	Marketing and PR	386 15883352	386 15883326	veronika.setina@ackonim.si	veronika setina
	Sales - off road segment	386 15883374	386 15883326	peter.ceh@ackonim.si	peter ceh
Spain	All	34 913877323	34 913877458	callcenter@mmce-net.com	
Sweden	Sales	46 8 4745400	46 8 6211382	info@mmss.se	Anders Erngren
	Service	46 8 4745400	46 8 6211382	info@mmss.se	Sten-Åke Pettersson
	Parts	46 8 4745400	46 8 6211382	info@mmss.se	Kenneth Tidén
	Customer Relations	46 8 4745400	46 8 6211382	info@mmss.se	Magnus Lindgren
	Technical Assistance	46 8 4745400	46 8 6211382	info@mmss.se	Patrick Doyle
	Network information	46 8 4745400	46 8 6211382	info@mmss.se	Jerry Stenbeck
	Competition rules (BER)	46 8 4745400	46 8 6211382	info@mmss.se	Jerry Stenbeck
	Homologation / Certificate Of Conformity	46 8 4745400	46 8 6211382	info@mmss.se	Gunnar Östergren
Switzerland Liechtenstein	Product and Marketing / Sales	41 43 443 6100	41 43 443 6195		Philipp NERI
	Service	41 43 443 6100	41 43 443 6195		Peter BUEHLER
	Parts	41 43 443 6100	41 43 443 6195		Fritz MICHEL
	Customer Relations	41 43 443 6100	41 43 443 6195		Susi KAYNAK
	Technical Assistance	41 43 443 6100	41 43 443 6195		Peter BUEHLER
	Network information	41 43 443 6100	41 43 443 6195		Daniel THALMANN
	Competition rules (BER)	41 43 443 6100	41 43 443 6195		Daniel THALMANN
	Homologation / Certificate Of Conformity	41 43 443 6100	41 43 443 6195		Peter BUEHLER
United Kingdom	Sales	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	

Service	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Parts	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Customer Relations	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Technical Assistance	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Network information	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Competition rules (BER)	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	
Homologation / Certificate Of Conformity	44 1285 647774	44 1285 647769	customerrelations2@mitsubishi-cars.co.uk	

NISSAN

Information not available at the time of publication

OPEL/VAUXHALL (GM)

Country	Tel Number	Fax Number	e-mail address
Austria	0043128877444	00431288777487	opel.austria@gm-customer-care.com
Belgium	003234506329	003234506321	opel.belgium@gm-customer-care.com
Cyprus	00357 22 433151	00357 22 430880	dcioanou@spidernet.com.cy & pavlides.araouzos@CYTANET.COM.CY
Czech Republic	00420261218821	004202612218836	none
Denmark	004582332727	004582332728	opel.danmark@gm-customer-care.com
Estonia	003612981148	003623446346	cac@hu.gm.com
Finland	00358981710147	00358981710148	opel.oy@gm-customer-care.com
France	0033134263051	0033134263050	ask@fr.opel.com
Germany	00496142775000	00496142767999	kunden.info.center@de.opel.com
Greece	0030106164700	0030106108638	customer.assistance@gr.opel.com
Hungary	0036 12981800	0036 23 446 346	cac@opel.hu
Iceland	00354 525 9000	00354 587 9577	matti@ih.is
Ireland	0035316050357	0035316050358	opel.ireland@gm-customer-care.com
Italy	00390654652000	00390654653575	opel.italy@gm-customer-care.com

Latvia	0036612981150	003623446346	cac@hu.gm.com
Liechtenstein	0041 32 321 51 51	0041 44 828 28 35	kic@ch.gm.com
Lithuania	003612981152	003623446346	cac@hu.gm.com
Luxembourg	003234506329	003234506321	opel.belgium@gm-customer-care.com
Malta	00356 233 16000	00356 233 16101	mjgrech@unitedautomobile.com.mt
Norway	004723500104	004723500105	opel.norge@gm-customer-care.com
Poland	0048 22 863 41 41	0048 22 606 16 87	opel.polska@gm-customer-care.com
Portugal	00351808200700	00351263406318	opel.portugal@gm-customer-care.com
Slovakia	00420261218821	004202612218836	none
Slovenia	0036 1 2981807	0036 23 446 346	cac@opel.hu
Spain	0034902250025	0034914569315	opel.spain@gm-customer-care.com
Netherlands	003178544800	0031786422824	opel.klantenservice@gm-customer-care.com
United Kingdom	00441582 427200	00441582 426694	VAUXHALL.CUSTOMERASSISTANCE@VAUXHALL.CO.UK

PSA PEUGEOT CITROËN

CITROËN

Country	Tél. number	Fax number	e.mail adress	Contact name
Austria	(43) 86 63 81 321	(43) 86 93 120	daniel.gradnitzer@citroen.com	Daniel GRADNITZER
Belgium +Luxembourg	(32) 02 206 07 31	(32) 02 206 08 19	dirk.robberchts@citroen.com	Dirk ROBBERECHTS
Croatia	(385) 16 65 20 07	(385) 16 65 20 99	tomislav.hrsak@citroen.com	Tomislav HRSAK
Cyprus	(357) 22 818 000	(357) 22 818 007	info@citroen.com.cy	Constantinos HILIDES
Czech Republic	(420) 224 83 56 61	(420) 224 83 56 56	hrabak@citroen.cz miroslav.hrabak@mpsa.com	Miroslav HRABÁK
Denmark	(45) 36 18 02 11	(45) 36 18 07 99	helle.tjornelund@citroen.com	Helle TJORNELUND
Estonia	(372) 671 86 11	(372) 650 29 52	riho.talvar@veho.ee	Riho TALVAR
Finland	(358) 10 569 72 20	(358) 10 569 72 90	hannu.koskinen@veho.fi	Hannu KOSKINEN
France	(33) 01 58 79 18 18	(33) 01 58 79 18 50	www.citroen.com Rubrique : contact	Hervé PATIN Pablo SANCHEZ DE LA FUENTE

Germany	(49) 22 03 44 313	(49) 22 03 44 655	karlheinz.drews@citroen.com	Karl-Heinz DREWS
Greece	(30) 210 34 855 11	(30) 210 34 284 46	memmanouil@citroen.gr	Manos EMMANOUIL
Hungary	(361) 34 84 832	(361) 34 84 894	peter.gargyan@citroen.com	Peter GARGYAN
Ireland	(353) 14 09 24 08	(353) 14 09 04 13	ncostello@gdl.ie	Niall COSTELLO
Italy	(39) 02 39 76 21 29	(39) 02 39 21 43 02	annalaura.jacone@citroen.com	Anna Laura JACONE
Latvia	(371) 718 70 23	(371) 710 94 54	karina.ruzecka@vehi.lv	Karina RUZECKA
Lithuania	(370) 52 73 25 81	(370) 52 75 37 64	renata.odiniene@citroen.lt	Renata ODINIENE
Malta	(356) 21 32 00 64	(356) 21 34 02 10	ldalli@mml.mizzi.com.mt	Louis DALLI
Netherlands	Freephone 0800-0226090	(31) 20 57 01 385	info@citroen.nl www.citroen.nl	Information : Jeanine MUR Complaints : Manon BRUNO
Norway	(47) 22 89 29 00	(47) 22 89 29 10	www.citroen.no	Else Mari KVARBERG
Poland	+801 111 555 : commercial informations (48) 22 43 62 565 : other informations	(48) 22 43 62 507	kontakt@citroen.pl	Pawel ZADROZNY
Portugal	(351) 21 949 77 44	(351) 21 949 77 91	ruy.pires@citroen.com	Ruy PIRES
Slovaquie	(421) 25 81 02 229	(421) 25 81 02 228	zuzana.ilasenkova@citroen.com	Zuzana ILASENKOVA
Slovenia	(386) 566 81 209	(386) 566 81 299	patricija.dolenc@citroen.com	Patricija DOLENC
Spain	(34) 91 585 14 02	(34) 91 585 12 74	inigo.alvarezbuiza@mpsa.com	Inigo ALVAREZ- BUIZA
Sweden	(46) 86 87 86 12	(46) 86 87 86 98	bjorn.sundin@citroen.com	Björn SUNDIN
Switzerland	(41) 22 308 02 46	(41) 22 308 02 98	elisabeth.weber@citroen.com	Elisabeth WEBER
United Kingdom	(44) 1 753 843 296	(44) 1 753 748 135	sandrine.lavoise@citroen.com	Sandrine LAVOISE

PEUGEOT

Country	Company Name	Tel number	Fax number	email address / contact page
Austria	Peugeot Austria GmbH	+ 43 1 60 183 207	+43 1 60 183 210	pag-info@peugeot.com
Belgium	Peugeot Belgique Luxembourg S.A.	0 70 22 20 20	+32 67 216 919	info@peugeot.be
Cyprus	MPM Eurocars Ltd	+ 357 22 742 742	+ 357 22 74 27 90	www.peugeot.com.cy

Czech Republic	Peugeot Ceska Republika	800 555 747	+ 420 2 44 118 802	peugeot@peugeot.cz
Denmark	K.W.BRUUN Import A/S	+ 45 43 45 16 22	+ 45 43 45 16 30	http://www.peugeot.dk
Estonia	AS Kommest Auto	+ 372 699 7666	+ 372 699 7690	info@kommest.ee
Finland	Maan Auto OY	+ 358 10 348 1000	+ 358 10 348 1001	www.peugeot.fi
France	Automobiles Peugeot	0 825 120 120	0 825 120 606	info@peugeot.fr wm@peugeot.com
Germany	Peugeot Deutschland GmbH	0 180 1 111 999	+ 49 681 879 488	kundenbetreuung@peugeot.de
Greece	Lion Hellas SA	+ 30 210 576 11 01	+30 210 575 93 02	www.peugeot.gr
Hungary	Peugeot Hungaria Kft	+36 1 279 55 55	+36 1 279 55 70	www.peugeot.hu
Iceland	Gunnar Bernhard Ltd	+ 354 520 11 00	+ 354 520 11 01	bernhard@bernhard.is
Ireland	Gowan Distributors Ltd	+ 353 1 40 92 400	+ 353 1 450 94 87	http://www.peugeot.ie/
Italy	Peugeot Automobili Italia Spa	800 900 901	+ 39 02 30 703 225	http://www.peugeot.it/
Latvia	AS Lauva Auto	+ 371 644 42 23	+ 371 754 86 34	info@peugeot.lv
Liechtenstein	Peugeot Suisse S.A.	+ 41 31 387 41 11	+41 31 387 41 20	info-ch@peugeot.com
Lithuania	Peugeot UAB Zibintas Ltd	+ 370 5 246 1602	+ 370 5 246 1304	--
Luxembourg	Peugeot Belgique Luxembourg S.A.	20 80 80 80	+32 67 216 919	info@peugeot.be
Malta	M. Attard Ltd	79 406 607	+ 356 21 24 02 33	info@michaelattard.com
Norway	Bertel O Steen	+ 47 67 92 60 00	+ 47 67 92 63 99	http://www.peugeot.no/
Poland	Peugeot Polska	+ 48 22 44 42 244	+ 48 22 44 42 102	--
Portugal	Peugeot Portugal Automoveis S.A.	808 265 005	+ 351 21 416 66 09	srcliente@peugeot.com
Slovakia	Peugeot Slovakia S.R.O.	+421 2 59 30 23 23	+421 2 54 78 90 19	contactpsk@peugeot.com
Slovenia	Peugeot Slovenija d.o.o.	+ 386 1 2004 206	+ 386 1 2004 239	--
Spain	Peugeot Automobiles Espagne (PAE)	902 366 247	+ 34 91 347 40 60	atencion.cliente@peugeot.com
Sweden	K.W.BRUUN Autoimport A/B	+ 468 555 43300	+ 468 555 43333	info@peugeot.se
The Netherlands	Peugeot Nederland N.V.	800 738 4368	+ 31 20 20 13 447	info@peugeot.nl
United Kingdom	Peugeot Motor Company	845 200 1234	+44 247 688 4332	customercare@peugeot.com

RENAULT

Country	Tel number	E-mail	Fax number
Austria	800.080.800		00 43 1 680 10 270 01/680 10 271 (FO)
Belgium	0800/15051 étranger 0032 2 744 48 50	contact-client.be@renault.com	00 32 2 3347619
Czech Republic	00 420 2 66 09 04 36	kontaktni-osoba.cze@renault.cz	00 420 2 83 88 12 76
Denmark	45 43 29 25 25	tlarsen2@volvocars.com	45 44 73 44 06
Estonia, Latvia, Lithuania	(gérés par la Pologne)		
Finland	358 9 50 44 51	mmalmste@volvocars.com	358 9 5044 52 06
France	0 810 40 50 60 (n°vert)	contact.client@renault.fr	00 33 1 41 12 42 64
Germany	0049 22 32 730 Standard : 16100	dialog.deutschland@renault.de	00 492232 73 9552
Greece	301 21027 15 010	directionduservice@renaultmava.gr	30 210 27 11 843
Hungary	00 36 1 2372 114	online.info@renault.hu	00 36 1 350 30 62
Iceland	354 575 12 61	atlivil@bl.is	
Ireland	353872244663	info@renault.ie	00 353 1 626 02 31
Italy	800 86 32 10 (n°vert)	relazioni.clientela@renault.it	00 39 06 4156716
Luxembourg	352 40 30 40 240	contact-client.be@renault.com	352 40 30 40 247
Malta	21 433 602	autosales@waldonet.net.mt	21.411.357
Norway	47 66 81 85 13	iasgard@volvocars.com	47 66 81 55 22
Poland	00 48 22 575 99 99	kontakt.klient@renault.com.pl	00 48 22 541 10 75
Portugal	00 351 21836 16 38 (L8 inter.) et 808202001 (n° bleu nac.)	relacoes.cliente@renault.com	00 351 21836 15 20
Slovakia	00 421 2 57 10 13 11 (n° non dédié au SRC)	info@renault.sk	00 421 7 52 92 08 62
Slovenia	00 386 1 472 32 69		00 386 1 432 31 47
Spain	00 34 902 333 500	contacto-cliente.esp@renault.es	00 34 91 374 10 32
Sweden	46 31 325 19 66, 46 31 32 50 900		
The Netherlands	00 31 0800 0303 (FO) pas d'accès depuis l'étranger et 00 31 20 354 9354 (BO)	klantrelaties@renault.nl	00 31 20 354 9910
United Kingdom	08000 72 33 72 (free phone number)	customer.services@renault.co.uk	00 44 1923 895 101

ROLLS-ROYCE

Country	Contact name	Phone	Fax	E-mail
Germany	Martijn Oremus	+49 (0)89/382.35312	+49 (0)89/382.39163	martijn.oremus@bmw.de
Others	Martijn Oremus	+49 (0)89/382.35312	+49 (0)89/382.39163	martijn.oremus@bmw.de

SAAB

Country	Tel Number	Fax Number	e-mail address
Austria	+43 (0)1 28877 2398	+43 (0)1 28877 3395	gerhard.hoessler@at.opel.com
Belgium	03 890 91 11	+32 3 890 91 99	annick.deckers@beherman.com
Cyprus	+357 22 740 502	+357 22 570 158	george.koz@ctcgroup.com
Czech Republic	+36 1 451 4851	+36 1 451 48 60	kalman.kota@saab.hu
Denmark	0045 82 33 27 27	39 97 8508	saab@dk.saab.com
Estonia	+372 665 2602	+372 665 2660	hannes.kask@saab.ee
Finland	09 81 7101 47	00358 981710148	info@fi.saab.com
France	0825 00 93 95	01 34 26 30 50	relation.clientele@fr.saab.com
Germany	1 802 249 595	01 802 249 555	servicecenter@saab.de
Greece	210 615 58 00	+30 210 615 59 96	npersantzis@saab.gr
Hungary	1 451 4840	+36 1 451 4860	endre.hegedus@saab.hu
Iceland	+354 5 25 80 00	+354 5 67 46 50	olafur@ih.is
Ireland	(0)1 469 8700	+353 (0)1 469 8750	ejc@ohm.ie
Italy	800 99 71 11	+39 051 613 9183	saabitalia@it.saab.com
Latvia	+371 714 9670	+371 714 9680	es-auto@bkc.lv
Liechtenstein	+41 1 828 28 80	+41 1 828 28 69	saab.infocenter@ch.gm.com
Lithuania	+370 5 2700 215	+370 5 2737383	zaiboratas@nkm.lt
Luxembourg	03 890 91 11	+32 3 890 91 99	annick.deckers@beherman.com
Malta	+356 2331 6000	+35 6338 982	egb@unitedgroup.com.mt
Norway	23 50 01 04	63 89 5252	info@no.saab.com
Poland	+48 22 858 23 58	+48 22 671 54 00	antek@saab-almeco.tom.pl
Portugal	808 295 295	+351 21 959 3070	servico.apos.venda@cvl.pt
Slovakia	+386 1 5843 414	+386 1 584 3403	oc@saab.si
Slovenia	+386 1 5843 414	+386 1 584 3403	oc@saab.si
Spain	902 50 93 95	91 456 9315	servicio.clientes@es.saab.com

Sweden	020 99 99 00	08 632 8525	info@saabdirect.org
Netherlands	0347 358 358	0347 358 379	louis.janssen@saab.nl
United Kingdom	0845 300 9593	01582 426693	customer.relations@saab.co.uk

SMART			
Country	Tel. number	Fax number	e-mail address
Austria	0800292090	+49(0)1802336655	info@smart.com
Belgium	078155521 (F) 078155522 (NL)	+49(0)1802336655	info@smart.com
Cyprus	00357-22-437101	Fax 00357-22-347919	geftychiou@cic.com.cy
Czech Republic	+420 271 077 111 +800 17777777 (from 1-7-05)	+420 271 077 112	kontakt@daimlerchrysler.cz
Denmark	0045 (0)40-671 84 84	0045 (0)40-671 84 85	www.smart.com, select country Sweden/Kontakt
Estonia	No partner	No partner	No partner
Finland	080018340	00358 937477277	vehoweb@veho.fi
France	0810803803	+49(0)1802336655	info@smart.com
Germany	018022802	01802336655	info@smart.com
Greece	800 11 76000	Not existing	crm@mercedes-benz-net.gr
Hungary	+800 17777777 (from 1-7-05) +36 1 451 22 00	+36 1 451 22 41	mb-auto@mercedes-benz.hu
Iceland	No partner	No partner	No partner
Ireland	0044 (0) 808 000 8080	0044 (0) 1604 673801	www.thesmart.co.uk
Italy	800006006	+49(0)1802336655	info@smart.com
Latvia	No partner	No partner	No partner
Liechtenstein	No smart market		
Lithuania	No partner	No partner	No partner
Luxembourg	2984785070	+49(0)1802336655	info@smart.com
Malta	0035621433601	0035621411357	autosales@waldonet.net.mt
Norway	00 47 (0)67926184	0047 (0) 67926429	www.smart.com select Norway/Kontakt
Poland	0 801 28 88 88		info@smart.pl
Portugal	00351 219 257 000	00351 219 257 010	info_mbp@daimlerchrysler.com
Slovakia	00421-2 4929 4444	00421-2 4929 4929	
Slovenia	+38615883500	+38615883519	info@ac-intercar.si
Spain	902115086	+49(0)1802336655	info@smart.com

Sweden	0045 (0)40-671 84 84	0045 (0)40-671 84 85	www.smart.com, select country Sweden/Kontakt
Switzerland	0844848400	+49(0)1802336655	info@smart.com
The Netherlands	09008486	+49(0)1802336655	info@smart.com
United Kingdom	0044 (0) 808 000 8080	0044 (0) 1604 673801	www.thesmart.co.uk

SUBARU					
Country	Distributor	Telephone No.	FAX No.	Contact Person	
Austria	Subaru Österreich	+43 512 367267	+43 512 367267123	Mr. W. Andraschko	
Belgium	N.V. Subaru Benelux S.A.	+31 297 33 01 00	+31 297 34 11 39	(Sales) Mr. Marc de Ruiter (Service) Mr. S. Kaandorp	
Netherlands					
Luxembourg					
Sweden	International Motor (Nordic) AB	+46 42 490 49 04	+45 491 31 875	(Sales) Mr. Steffen Arnt	
Denmark		+46 41 490 49 22	+46 42 490 49 22	(Service) Mr. Jan Steen	
Finland		+358 40 456 491	+358 9 86 78 87 99	(Sales) Mr. Jaakko Laurila	
		+358 40 515 0044		(Service) Mr. Tero Ylipaavalniemi	
Estonia		+358 40 456 491	+358 9 86 78 87 99	(Sales) Mr Jaakko Laurila (Service) Mr Tero Ylipaavalniemi	
Latvia		+358 40 456 491	+358 9 86 78 87 99	(Sales) Mr Jaakko Laurila (Service) Mr Tero Ylipaavalniemi	
Lithuania		+358 40 456 491	+358 9 86 78 87 99	(Sales) Mr Jaakko Laurila (Service) Mr Tero Ylipaavalniemi	
France		Subaru France S.A.	+33 1 34 30 63 26	+33 1 34 30 62 02	(Sales) Mr. Olivier Teil
					(Warranty) Mr. R. HornerHazel
Germany		Subaru Deutschland GmbH	+49 6031 606 149	+49 6031 606 145	Mr. D.Schoen, Mr. D. Leonardi
Poland	Subaru Import Polska sp. z.o.o.	+48 12 2690 750 +48 12 2662 800 +48 12 2601 780	+48 12 2669 308	(Sales) Mr. Waldemar Koson (Service) Mr. Sylwester Placheta	
Hungary	Emil Frey Import Ltd.	+36 1470 9012 +36 1470 9013	+36 1267 2115	(Sales) Mr. Imre Kása (Service) Mr. Viktor Kovács	
Czech	Subaru CR, s.r.o.	+420 255 720 011	+420 255 720 011	(Sales) Mr. Zdenek Zikmund (Service) Mr. Jan Svoboda	
Greece	Subaru Motors (Hellas) S.A.	+30 210 9370 513	+30 210 9370518	(Sales) Mr. V. Vaskas (Service) Mr. S. Altsizioglou	

Ireland	Subaru Ireland	+353 1 4520 644	+353 1 4520 415	(Sales) Mr. M. J. Kirby (Service) Mr. N. Hughes
Italy	Subaru Italia SpA	+39 0464 67 5555	+39 0464 67 4613	(Sales) Mr. F. Castagna
			+39 0464 67 4617	(Service) Mr. M. Benetti
Slovenia	Subaru Italia S.p.A.	+39 0464 67 5555	+39 0464 67 4613	(Sales) Mr. F. Castagna
Slovak	Subaru Österreich	+43 512 367267	+43 512 367267123	Mr. W. Andraschko
Malta	Liacio Ltd	+356 21418 111	+356 21418 589	Mr. Tonio Lia
Cyprus	Nicos C. Kattamis Ltd.	+357 22 357 171	+357 22 89 99 99	Mr. Nicolas Economides or Mr. George Economides
Portugal	Entrepuesto Comercial SA	+351 808 210 555	+351 21 8540774	(Customer Contact Center) Ms. Teresa Caruso
Spain	Subaru España, S.A.	+34 91 8419973	+34 91 8418483	Mr. Javier Roca
UK	Subaru UK Ltd.	+44 121 557 2112	+44 121 520 5025	Mrs. Madeline Passmore

SUZUKI				
Country	Distributor	Tel number	Fax number	e-mail address
AUSTRIA	SUZUKI AUSTRIA Automobil Handelsgesellschaft m.b.H	43-662-2155-0	43-662-2155-900	support@suzuki.at
BELGIUM/ LUXEMBOURG	N.V. SUZUKI BELGIUM S.A.	32-3-450 04 00	32-3-450 04 90	talkto@suzuki.be
CYPRUS	A. TRICOMITIS LTD	00357 24 819700	00357 24 637727	trikomit@dial.cylink.com.cy
CZECH REPUBLIC	SUZUKI MOTOR CZECH, s.r.o.	420-220800957	420-266710089	
DENMARK	SUZUKI BILIMPORT DANMARK A/S	45-56-65-66-00	45-56-65-11-32	suzuki@anmo.dk
ESTONIA	AS Jap Auto	372-6-564156	372-6-541331	japauto@japauto.ee
FINLAND	SUZUKI MOTOR FINLAND OY	358-9-74204300	358-9-74204390	info@suzuki.fi
FRANCE	SUZUKI FRANCE S.A.	33-1-3482-1400	33-1-3482-8076	mleal@suzuki.fr
GERMANY	Suzuki International Europe GmbH	49-6251-5700- 380	49-6251-5700- 389	info@suzuki.de

GREECE	SFAKIANAKIS S.A.	30-210-998-8168	30-210-994-3053	technical_dept@suzuki.gr
HUNGARY	Magyar Suzuki Corporation	36-1-250-8510	36-1-250-8514	
ICELAND	Suzuki bilar hf	35 45 685100	35 4 5888211	suzuki@suzukibilar.is
IRELAND	SUZUKI CARS (IRELAND) LIMITED	353-1-414-5555	353-1-4521796	info@suzuki.ie
ITALY	SUZUKI ITALIA S.p.A.	39-011-9213711	39-011-9213748	centralino@suzuki.it
LATVIA	AS Auto Halle	371-7113103	371-7245693	info@autohalle.lv
LIECHTENSTEIN	Suzuki Automobile Schweiz AG	0041-62-788 87 90	0041-62-788 87 96	info@suzukiautomobile.ch
LITHUANIA	UAB "Automobilis"	370-69819664	370-5-2729486	mailto:automobilis@vilnius.omnitel.net
MALTA	INDUSTRIAL MOTORS LIMITED	00356 21 223010	00356 21 234769	info@iml.mizzi.com.mt
NETHERLANDS	B.V. NIMAG	31-347-349 708	31-347-349 821	info@nimag.nl
NORWAY	Suzuki Bilimport as	47 32 218800	47 32 824953	
POLAND	SUZUKI MOTOR POLAND Sp.z o.o.	48-22-3294100	48-22-3294150	marekp@suzuki.com.pl
PORTUGAL	CIMPOMOVEL Veiculos Ligeiros S.A.	351-808-200-333	351-219-593-060	suzuki@cvl.pt
SLOVAKIA	Suzuki Slovensko O.Z.	421-2-4445-5667	421-2-4445-5668	suzuki@suzuki.sk
SLOVENIA	SUZUKI ODAR d.o.o.	386-1-58-10-101	386-1-58-10-160	tajnistvo@suzuki-odar.si
SPAIN	SUZUKI IBERICA, S.A.	34-91-151-9595	34-91-151-9599	cliente.auto@suzuki.com.es
SWEDEN	SUZUKI AUTOIMPORT AB	46 18 170500	46 18 154058	info.suzuki@oob.se
UK	SUZUKI GB PLC	44-500-011-959	44-870-608-1305	www.suzuki.co.uk

TOYOTA

Country	Tel. number	Fax number	e-mail address	Contact name
Austria	+43 1 61004213	+43 1 61004100	office@toyota-frey.at	Mr Werner Dworschak
Belgium	+ 32 2 386 76 81 + 32 2 386 76 82	+ 32 2 386 75 76	crc@toyota.be	Mrs Pascale Hubert
Cyprus	+357 22 353053	+357 22 350536	info@toyota-cyprus.com	Mr. Marios Selipas
Czech Republic	+420 255 706 871 +420 255 706 841	+420 255 706 892 +420 255 706 890	tomas.indra@toyota.cz marian.mraz@toyota.cz	AS – Mr. Indra Sales – Mr. Mraz
Denmark	+45 44 85 04 44	+45 44 91 14 86	Jens.peter.lange@toyota.dk	Mr Jens-Peter Lange
Estonia	+372 6130313	+372 6130308	info@toyota.ee	
Finland	+358 9 8518 2233	+358 9 8518 2584	harri.jyranko@toyota.fi	Mr. Harri Jyränkö, Service Manager
France	+33 1 47 10 84 42	+33 1 47 10 82 47	Contacts-clients@toyota-europe.com	Ms. Marianne Agueeff
Germany	+49 (0)2234 102 2680	+49 (0)2234 102 7212	Kundenbetreuung.team1@toyota.de	Mr Anno Neise
Greece	+30 210 2808115	+30 210 2808199	Ioanna.vasiliadou@toyota.gr	Ms. Ioanna Vasiliadou
Hungary	+36 1 2781613	+36 1 2781682	gradnay@toyota.hu	Mr Gábor Radnay (GM)
Iceland	+354 570 5000	+354 570 5001	info@toyota.is	
Ireland	+353 1 4190222	+353 1 6670967	pstein@toyota.ie	Mr Paul Stein Mr Brendan Donohoe
Italy	+39 06 60230405	+39 06 60230680	Luisa.De.Bonis@Toyota-europe.com	Ms. Luisa De Bonis
Latvia	+372 6130313	+372 6130308	info@toyota.ee	
Liechtenstein	+41 62 788 86 34	+ 41 62 788 86 00	Peter.blumenstein@toyota.ch	Mr Peter Blumenstein
Lithuania	+372 6130313	+372 6130308	info@toyota.ee	
Luxembourg	+ 32 2 386 76 81 + 32 2 386 76 82	+ 32 2 386 75 76	crc@toyota.be	Mrs Pascale Hubert
Malta	+356 21 46 5806	+356 21 46 4095	Adrian.Robinson@toyota.com.mt	Mr Adrian Robinson
Norway	+47 32 20 54 50	+47 32 81 98 99	kundesenter@toyota.no	Mrs Else Berit Johannessen

Poland	+48 22 449 06 55	+48 22 449 06 59	Klient@toyota.pl	Ms Katarzyna Siedlecka
Portugal	+351 22 786 71 08	+351 22 786 71 25	cs@salvadorcaetano.pt	Mr Luciano Cordeiro
Slovakia	+420 255 706 871 +420 255 706 841	+420 255 706 892 +420 255 706 890	tomas.indra@toyota.cz marian.mraz@toyota.cz	AS – Mr. Indra Sales – Mr. Mraz
Slovenia	+386 1 5305069	+386 1 5305078	<u>pomoc@toyota.si</u>	Mr J. Bolka
Spain	+34 91 490 31 00	+34 91 151 32 97	clientes@toyota.es	Ms. Carolina de Castro
Sweden	+46 8 706 71 00	+46 8 733 17 83	pierre.wallin@toyota.se	Mr Pierre Wallin
The Netherlands	+31 162 585801	+31 162 585323	info@toyota.nl	Mr A.M.R. Caenen <i>and</i> Ms M. van den Heijkant
United Kingdom	+44 1737 367600	+44 1737 367582	Customer.relations@tgb.toyota.co.uk	

VOLVO		
Country	Customer Contact telephone number	Contact Name
Austria	+43 170 1280	Mrs. Janos
Belgium (also Luxemburg)	+32 2482 5111	Costumer Care
Cyprus	+357 2274 0503 / +357 9961 1630	Mr. Papadopoulos
Czech Republic	+42 2 9678 7111	Mr. Marecek
Denmark	+45 7711 2700	Mr. Larsen
Estonia	+372 671 0000	Mr. Küüra
Finland	+358 950 4451	Mr. Castren
France	+33 1 5517 5517	Mrs. Duchatel
Germany	+49 221 939 3393	Costumer Care
Greece	+30 210 550 7702	Mr. Manthyoianis
Hungary	+36 1238 8108	Mr. Varga
Iceland	+35 4515 7000	Mr. Olafsson
Ireland	+353 1462 1122	Mr. Boate
Italy	+39 5153 7611	Costumer Care
Latvia	+ 371 706 6111	Mr. Rumpis
Liechtenstein	+423 232 3581	Costumer Care
Lithuania	+370 270 4708	Mr. Belovas

Luxembourg	see Belgium	see Belgium
Malta	+356 44 2030	Mr. Camilleri
Norway	+47 6681 8500	Mrs. Asgard
Poland	+48 22 566 2800	Mrs. Dziuba
Portugal	+351 22 615 0300	Mr. Rafael
Slovakia	+42 12 4341 0409	Mr. Karovic
Slovenia	+386 1606 4567	Mr. Bajic
Spain	+34 9 1566 6100	Costumer Care
Sweden	+46 31 325 5200	Costumer Care
The Netherlands	+31 34 568 8888	Mr. Mustac
United Kingdom	+44 84 5756 4636	Costumer Care

VW/AUDI/SEAT/SKODA			
	Tel	Fax	E-mail
Volkswagen	0800 8655792436 (from Germany) 00800 8655792436 (from other countries) or +49 1802 8655792436	0800 3298655792436 (from Germany) 00800 3298655792436 (from other countries) or +49 1802 3298655792436	dialogservice@volkswagen.de
Audi	0800 28347378423 (from Germany) 00800 28347378423 (from other countries)	0800 329262834 (from Germany) 00800 329262834 (from other countries)	kundenbetreuung@audi.de
Seat	+49 1802 550055 (from all countries)	+49 6105 277739 (from all countries)	info@seat.de
Skoda	+49 1805 756324636 (from all countries)	+49 221 9839 1415 (from all countries)	skoda@dialogservice.com